

## Welcome to the Marketplace Learning Management System (MLMS)

**IMPORTANT:** Navigators, Certified Application Counselors (CACs) and Enrollment Assistance Personnel (EAPs) are required to input an Assister ID Number to access certification training.

This is a 13-digit alphanumeric ID number assigned to you by your:

- Certified Designated Organization (CDO) if you are a CAC.
- Navigator Grant Leadership if you are a Navigator.
- EAP Leadership if you are a EAP.

To access Certification training, ensure that you're inputting a valid Assister ID issued by your CDO, Navigator Grant or EAP Leadership as applicable; and that the First Name and Last Name on your CMS Portal Account matches the First Name and Last Name maintained by your organizations roster of Assisters.

All new and returning Navigators, CACs and EAPs in the Federally-facilitated Marketplaces (FFM) must successfully complete Certification training, among other things to be certified to provide enrollment assistance.

Important: Users in a State-Based Exchange using the Federal Platform (SBE-FP) should access training under the SBE-FP Assister Type.

For troubleshooting with Assister ID Validation, click here: [Training Material](#)

**To access the correct Assister certification training, please check all the Assister Types that apply to you and enter each applicable Assister ID number.**

|                                         |                                                |                                            |                                             |
|-----------------------------------------|------------------------------------------------|--------------------------------------------|---------------------------------------------|
| <input checked="" type="checkbox"/> CAC | <div>Enter CAC ID</div> <div>UCSDOA#####</div> | <input type="checkbox"/> Navigator         | <div>Enter Navigator ID</div> <div></div>   |
| <input type="checkbox"/> EAP            | <div>Enter EAP ID</div> <div></div>            | <input checked="" type="checkbox"/> SBE-FP | <div>Enter SBE-FP ID</div> <div>33333</div> |
| <input type="checkbox"/> Other          |                                                |                                            |                                             |

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